Upwork is committed to providing an accessible experience to our customers and the public, regardless of background, nationality, race, ethnicity, gender, gender identity, sexual orientation, disability status, veteran status, or other similarly protected characteristics. This Upwork Digital Accessibility Statement concerns our commitment to providing access to persons with disabilities. Please also see our Nondiscrimination Statement.

Please contact our Accessibility Coordinator at accessibilitycoordinator@upwork.com or send a letter addressed to: Attn: Accessibility Coordinator, 2625 Augustine Drive, Suite 601, Santa Clara, CA 95054, USA, to learn more about accessibility support services Upwork.

**Reasonable Accommodations**

Individuals who need a reasonable accommodation to access Upwork's services and information should send an email to accessibilitycoordinator@upwork.com or send a letter addressed to: Attn: Accessibility Coordinator, 2625 Augustine Drive, Suite 601, Santa Clara, CA 95054, USA to provide information about the nature of the requested accommodation. Requesters must include contact information such as an email address or telephone number at which they can be reached. Depending on the nature of the request, Upwork may need sufficient notice to provide a reasonable accommodation.

**Online Accessibility**

Upwork strives to provide an accessible digital experience for our users. In the event that a user with a disability experiences accessibility issues with our website or mobile application, please notify us by sending an email to accessibilitycoordinator@upwork.com or sending a letter addressed to: Attn: Accessibility Coordinator, 2625 Augustine Drive, Suite 601, Santa Clara, CA 95054, USA. In your communication to us, please specify the nature of the accessibility difficulty, including the web address or mobile application that may have presented an accessibility challenge.

**Third-Party Websites**

Upwork's website may contain links to webpages hosted by third parties. Upwork does not make representations with regard to the accessibility of third-party websites and is not able to remediate accessibility barriers on such websites.

**Feedback**

We are always working to ensure that our products and services are accessible to all guests and the public, including individuals with disabilities. If you have an idea or question about accessibility support services at Upwork, please contact our accessibility coordinator by sending an email to accessibilitycoordinator@upwork.com or sending a letter addressed to: Attn: Accessibility Coordinator, 2625 Augustine Drive, Suite 601, Santa Clara, CA 95054, USA.